FROM SIS TO DATA-DRIVEN INSIGHTS

EDUCATION ANALYTICS AT SCALE



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Presenter



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What is your role?

Introduction

SISs have interesting data, but aren't aimed at analysis

Situation

- Student Information Systems (SISs) contain a lot of information about students
- However, focus is on operational support
- Issues with data quality and combining data

> Effect

- Doing an analysis demands a lot of data wrangling
- Result
 - Analyses take a lot of time and are often inconsistent with each other



CACI OSIRIS

ORACLE

PEOPLESOFT CAMPUS SOLUTIONS



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Introduction

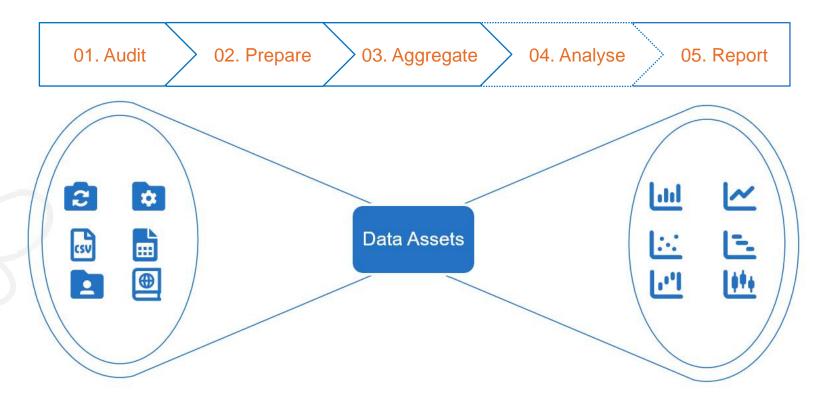
SISs have interesting data, but aren't aimed at analysis

- Source
 - External (DUO, CROHO)
 - Internal (SIS, Data warehouse, policy-makers)
- Aggregation level
 - Student-year-programme (Registration)
 - Process logs (BSA)
- Availability
 - Automated exports (SIS, DWH)
 - Manual (policy makers)
- Frequency
 - Daily (pre-enrollment)
 - Weekly (results)
 - Monthly (registrations)
 - Yearly (study programmes)



Building data assets: Data pipeline

Data is first cleaned and aggregated, then analysed and reported



Building data assets: Auditing

Ensure data is technically correct and column names are interpretable



Checks

- Column type (numeric, character)
- Range of values (2010 2022, pre-defined subsets)
- Usage (TRUE or FALSE)
- Percentage of missing data per column (10%)

Changes

- Column name
 - X1 to INS_Studentnummer

Building data assets: Preparation

Improve data quality and usability based on context and domain knowledge



Changes

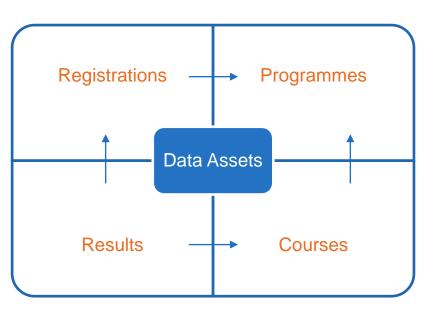
- Improve in-record consistency
 - The date of a result (a grade) can't be in 2022 if it is entered in SIS in 2021
- Improve cross-record consistency
 - Update study programmes to current names
- Creating categoric variables with mapping tables
 - Summarise ~100 types of previous education to ~6 categories
- Calculate a new variables based on others
 - Year in programme based on the number of registrations of a student in a programme
- Removing columns that aren't useful for analysis
 - The date of result entered in SIS
- Remove rows with low data quality
 - Rows without studentnumber

Building data assets: Aggregation

Data is aggregated and combined into four related data assets



- Data is aggregated and combined into four data assets
- A data asset is high quality, very complete data set that is ready for analysis (<u>Kruhse-Lethonen & Hofmann, 2020</u>)
- Most data is aggregated to the enrolloment level
- For specific analyses, data can be aggregated to other levels, for instance:
 - student level (all registrations of a student)



Building data assets: Analysis

All structural analyses share the same general method, more on June 17th

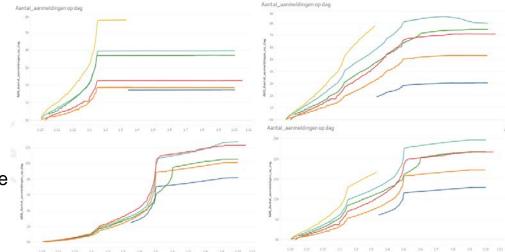


Requirements

- Assessable
- Adaptable
- Extensible
- Explainable
- Interactive

June 17th 2022 \rightarrow HOlink conference

- Prediction of registrations
- Link to program



Building data assets: Reporting

Reports are based on the data assets, privacy of individuals is ensured



- Selection and possible combination of the data assets
 - Programme characteristics added to registrations data
- Visualisations almost always made in Tableau
 - For a specific use-case R Shiny is used
- Interactive dashboards
 - Users have several filtering options available
- Shared with all colleagues
 - Every VU professional can request access
- Privacy by design
 - Individual data itself is not visible (only aggregated trends)
 - Unique identifiers are hashed

Building data assets: Question

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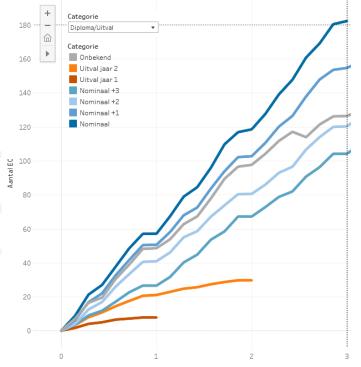


Report quickly and reliable: Study progess Automated general analysis

VU Studievoortgang per opleiding

B Bedrijfskunde: Diploma/Uitval

Opleidingsvariant: All Cohort: All, Inschrijvingsjaar All, Instroommoment: September, Voltijd/deeltijd: voltijd, H

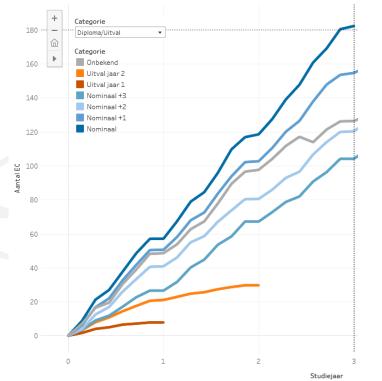


Report quickly and reliable: Study progess Automated general analysis, with a range of indicators

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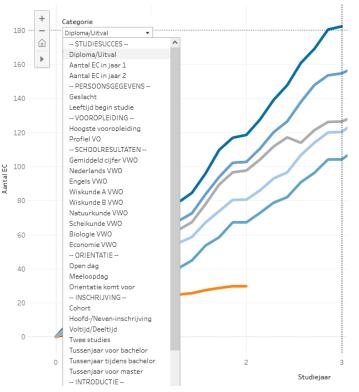
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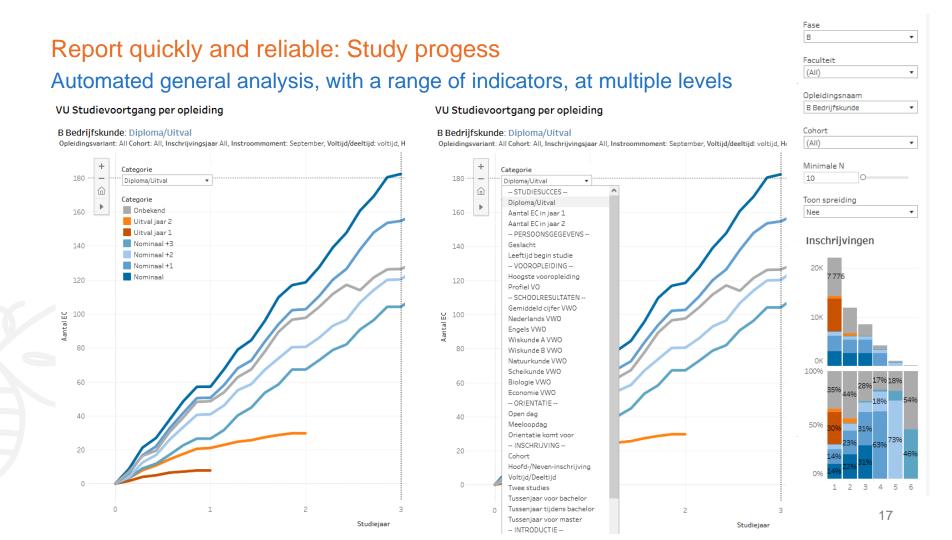


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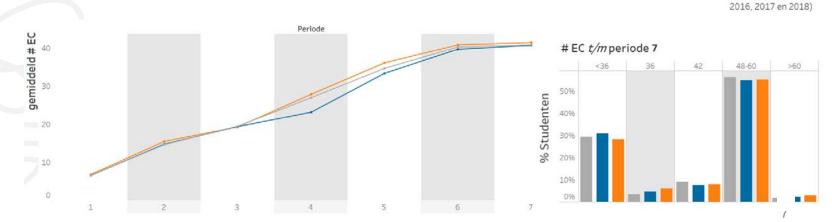




Report quickly and reliable: Impact Covid

High-quality ad-hoc analyses are possible, which proved useful during Covid

- The above analysis grouped cohorts together, but what happened with study success during Covid?
- Since the necessary information was already present in the data assets, such ad-hoc analysis are a matter of dashboard design, without worries about data-engineering and data-quality issues



Inschrijvingsjaar 2020 2019

Voorgaande jaren (gemiddelde van

Report quickly and reliable: Participation

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Further together: Collaborations on project level Partnering on joint challenges

Forecasting student population

- (Partly) national data
- Informal gatherings
- Show and discuss code, modelling and hiccups along the way

Programme feasibility research

- Vrije Universiteit Amsterdam and University of Twente are starting technical programmes together
- Provide high school graduates in region of Amsterdam with more technical programmes
- More information on general collaboration: <u>https://vu-utwente.nl/</u>

Applied Research and dashboards

- Plan for Success
- National Cohort Research Higher Education (NCO-HO)







Further together: Intensive collaboration

Two-year+ collaboration with Applied University the Hague

Disseminate (way of) work

- Export of project documentation
- Hands-on support to set-up tooling
- Export of all code

Pilot

- Guidance, mentoring and code review in pilot project
- Working step-by-step through data pipeline

Further support and collaboration

- Export of new code for two years
- Support-on-demand for two years
- Collaboration as equals into the future



Further Together: Acceleration Plan

Participation in zone Secure and reliable use of education data

Privacy and Ethics Reference Framework for Education data

- Based on early version of Code of Practice VU
- More information on site Accelaration Plan

Quickscan Education data

- <u>https://www.versnellingsplan.nl/en/Kennisbank/quickscan-education-data/</u>
- Sessions Round II, Through the looking glass, by Tom Konings & Justian Knobbout

Simulation dataset

- Together with Erasmus University we made a simulation dataset of education data
- More information on site Accelaration Plan and even more information (in Dutch)

Data science teams in HE

Coming soon



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Discussion

Moving forward in data analytics in higher education

- Set up a pipeline for the creation of data assets
- Extend the pipeline to (real-time) modelling and visualisations
- Learn from and with each other
- How do you think we need to move forward?



Version History

Versie 0.1 – 19-05-2022, CdH, Part 1 and 2 Versie 1.0 – 27-05-2022, CdH, Part 3 and finishing touches